

From the Offices of Western Slope Eye Care, PLLC
Bookcliff Vision Center
Grand Junction CO

San Juan Eye Centers
Delta & Montrose CO

IMPORTANT PLEASE READ:

It is your responsibility to inform us of any insurance coverage you may have before your exam. We will confirm if we are a provider for your plan. It is also your responsibility to know your specific benefits relating to your visit and bring this information to your exam if at all possible – we cannot be expected to determine these things at the time of your exam. If we are not a provider, we can assist you in getting any reimbursement due you, but we will expect payment in full from you.

We do not have to honor any requests presented to us after your exam or services are rendered. If you arrive at your exam and cancel because we are not a provider for your insurance plan – you will be responsible for payment for the broken exam at that time.

Please be assured that it is our desire to address all of your concerns during your visit. However, your insurance carrier may dictate what we can and cannot get reimbursed for.

A **Vision Insurance Plan** (like VSP) will cover ONLY routine examination and refractive services. If your visit is routine in nature we will bill your Vision Plan.

If you have a medical condition (e.g. diabetes) or a problem with your eyes that is medical in nature (e.g. dry eye, allergies, floaters, cataracts, glaucoma), your **Medical Insurance Plan** may cover the exam. If your visit is medical in nature we will bill your Medical Plan. Unfortunately, however, Medical Plans will not usually cover routine services, including refraction – you are responsible for payment for these.

Your Insurance is a contract between you and your Insurance Company. You will be responsible and billed for any services or materials for which your insurance company has not paid within 45 days of billing.

We are not permitted to bill both **Vision** and **Medical** insurance for the same visit. Therefore, depending upon your concerns, primary needs, and condition, we may have to schedule a return visit for further evaluation and treatment recommendations.

We apologize for any inconvenience this may cause. Please understand that we are bound by your insurance company contract and reimbursement policies.